

CONTACT US

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*In the Name of Allah,
the Merciful, the Compassionate*

information
technology



WELCOME



On behalf of each member of the team which makes up our company, welcome to DAL DIGITAL . We are problem solvers with a passion for excellence. With our unique approach, we combine creativity with analytic strategic and global thinking. Our passion for our clients underscores why we do what we do. That passion remains at the core of our promise and mission to help you thrive and accomplish more of what's important to you, always. We do that by being on and at your side—helping you make the most of opportunities to create, grow and protect value. It's our strategic plan that includes tactics and tools that are precisely targeted to our customers, distinguish our team from others. Yes, it will be hard work. And yes, DAL DIGITAL will be right here with you as you do it. Let's create a solutions strategy together, one step at a time.

Now, let's get started!



**DRIVING INOVATION
MEETING THE GRWOING
DEMANDS NEEDED FOR
TODAY SUCCESS**



About

DAL DIGITAL advanced IT Solutions, Saudi Arabia Co. Ltd. is a private company with limited liability under Saudi commercial law. It has been registered through the Saudi Arabian General Investment Authority (SAGIA) as subsidiary company of Raghad Trading Group, RTG Co Ltd since 2014. DAL DIGITAL is committed to client's satisfaction by offering effective solutions. DAL DIGITAL has been setup with an aim of bringing intelligent and reliable, customer oriented solutions in the field of Information Technology and Telecommunications to the Saudi Market.

DAL DIGITAL Provides comprehensive IT services and business solutions to a wide variety of clients. We deliver innovative, scalable IT business solutions to help our clients reduce costs, increase revenue and gain competitive advantage through technology. We work closely with clients to understand their unique business needs and then develop a road-map on how best to achieve those goals utilizing best-of-breed technologies.

We work with a variety of businesses, of all different sizes and different industries, by providing smart solutions and software products, process migration and integration solutions. Our company is composed of a team of software experts dedicated to automation of engineering and product design processes. Our IT solutions uses advanced software technologies to develop environments and systems that meet customer-specific and industry-specific needs.

We couple industry expertise with a full range of services—including business and IT consultation, systems integration, and the full management of IT and business functions—to achieve business results. Our Service solutions include Automated Marketing Solutions, Mass Notifications Systems Inventory & Sales management solutions, mobile parking smart solutions, wireless security alarm systems and IT Health care solutions with main focus on Medical billing & patient safety solutions.

We manage large-scaled projects, providing the design, architecture, development, integration, and operational support of complex technology solutions to serve our clients' business-critical needs and transform visions to value.

INNOVATIVE STRATEGY

SOLUTIONS JUST FOR

YOUR BUSINESS NEEDS



ASSISTING YOU WITH DEVELOPMENT AND IMPLEMENTATION OF SOLUTIONS

WHY US

Efficiency *We deliver on time and within your budget.*

Compliance *Will help you get there and stay there*

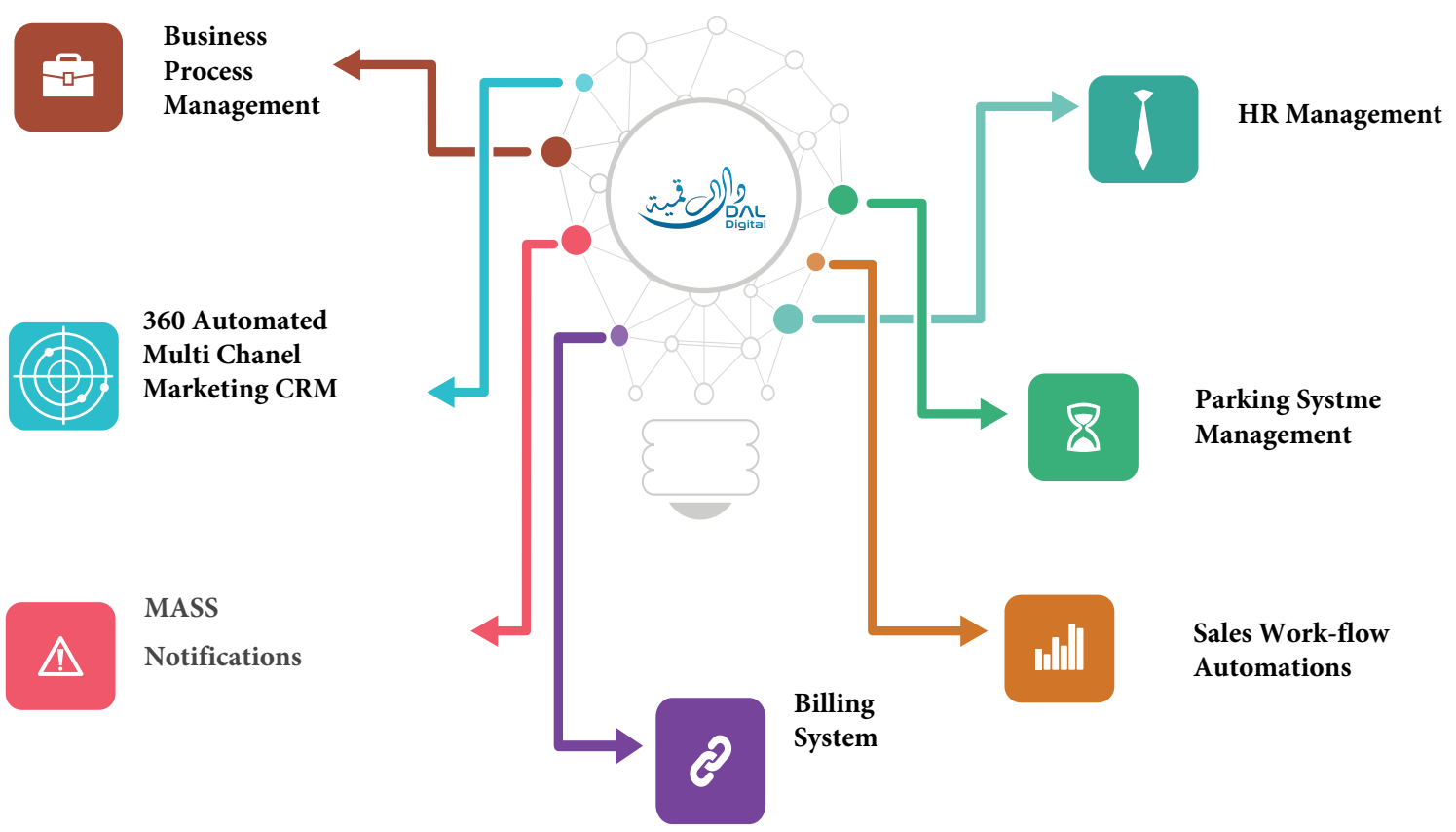
Quality *Together we will built a sustainable system*

FRESH THINKING
STRAIGHTFORWARD ANSWERS
TO COMPLEX QUESTIONS



Ultimately, our mission is to provide Single Point Solutions for our clients, guiding them effectively and efficiently to improve their business, all within international standards.

The Right Partner for your Digital Transformation



Empowering Digital Leaders

We provide digital transformation solutions, enabling companies to make their visions reality. With us at your side, you will find the IT solution to achieve your strategic and financial goals. Our IT outsourcing uses a range of Cloud-based models, mobile solutions, BPM, ERP - the spectrum is wide, the solutions are industry-focused. Talk to us about your goals! We want to know about the issues that concern you.

















We're built for your industry

- ✓ Educational Institutions
- ✓ Financial Institutions & Banks
- ✓ Government & Non-Profit Organization
- ✓ Real Estates Company.
- ✓ Law firms.
- ✓ Automotive Industry.
- ✓ Hospitality Marketing.
- ✓ Sports Club like (Fitness Facilities).
- ✓ Medical Facilities.

Our industry specific IT solutions Features

 <p>Sales Workflow Automation</p> <p>Build if-then rules to automate record creation, field updates, and notifications</p>	 <p>Sales Insights</p> <p>See pre-built sales insights, or create and schedule periodic reports and charts</p>	 <p>Customer Portal</p> <p>Let customers log in to a portal to submit and review tickets, share files, and view the knowledge base</p>	 <p>Reporting & insights</p> <p>See pre-built support insights, or create and schedule periodic reports and charts</p>	 <p>Quotes, Invoices, & Inventory</p> <p>Store products & services, use them to build custom quotes, invoices, and sales orders.</p>	 <p>Custom Modules</p> <p>Build new modules, relationships and workflows</p>
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 <p>Manage Contacts</p> <p>See a 360-degree history of each contact</p>	 <p>Track Opportunities</p> <p>Visualize and act on the sales pipeline</p>	 <p>Support Cases</p> <p>Create support cases from any channel, and auto-assign them to agents</p>	 <p>Service-Level Agreement</p> <p>Create and apply SLAs to cases, which auto-escalate when they're at risk of being violated.</p>	 <p>Sales + Support</p> <p>Everything in the sales and support editions</p>	 <p>Manage Projects</p> <p>Create customer-associated projects with assignable tasks, milestones, and due dates.</p>
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Mobile Access	RFID	Biometric	NFC	Barcode	Mobile App

information technology **والرقمية** DAL Digital

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